



**Open invitation to register for a 3-day Homestay & Hospitality training conducted by the Government of Nagaland at Kohima.**

**Training Date:** 18<sup>th</sup> November 2024 onwards

**Batch Details**

Each participant will be assigned to one of the following batches, with a maximum capacity of 60 participants per batch:

**Batch 1:** Monday, Tuesday, Wednesday – Nov 18, 19, 20 (09:00 AM to 01:00 PM)

**Batch 2:** Monday, Tuesday, Wednesday – Nov 18, 19, 20 (02:00 PM to 06:00 PM)

**Batch 3:** Thursday, Friday, Saturday – Nov 21, 22, 23 (09:00 AM to 01:00 PM)

**Batch 4:** Thursday, Friday, Saturday – Nov 21, 22, 23 (02:00 PM to 06:00 PM)

**Eligibility:**

1. Experienced Homestay owners
2. New Homestay owners
3. Aspiring homestay owners

**Key Takeaways:**

<b>Category 1</b> Experienced Homestay Owners	<ol style="list-style-type: none"><li>i. Tips to elevate customer experience</li><li>ii. Hands-on session on preparation of Indian breakfast &amp; lunch</li><li>iii. Professional tips on bed-making, ambience etc.</li><li>iv. Better utilization of staff &amp; employees</li><li><b>v. Training entry for 3 (owner + cook/chef+ 1 service staff)</b></li></ol>
<b>Category 2</b> New Homestay Owners	<ol style="list-style-type: none"><li>i. Detailed Training on network marketing &amp; client management</li><li>ii. Professional guidance &amp; hands-on training on hygiene, bed-making, ambience, customer-service, F&amp;B and Book-keeping</li><li>iii. Guidance on Government Schemes &amp; other provisions for upgrading homestays</li><li><b>iv. Training entry for 2 (Owner + 1)</b></li></ol>
<b>Category 3</b> Aspiring Homestay Owners	<ol style="list-style-type: none"><li>i. Learn what visitors look for in a homestay, including comfort, cleanliness, and personalized service.</li><li>ii. Practical advice on improving room quality, amenities, and overall ambience to meet higher standards.</li><li>iii. Basics of marketing to attract guests.</li><li><b>iv. Training entry for 1</b></li></ol>
<b>Participant Benefits</b> <ol style="list-style-type: none"><li>1. <b>Certificate of Completion</b> issued by the Government of Nagaland.</li><li>2. <b>Insight into Future Schemes:</b> Updates on forthcoming subsidies and initiatives for homestay owners in 2025.</li></ol>	
<b>For registration: Contact +91 6909 797 811 or +91 98633 84572</b>	

**The Candidates will be trained by a group of trainers under the supervision of a nationally reputed trainer with 36 years of experience in hospitality sector & distinguished service record at the Taj chain of hotels.**